

Miami HEAT Anthem Buddies Advisory Sheet

We are delighted your group chose to participate in a Miami HEAT Anthem Buddies. Below is a list of helpful instructions that will make sure you get the most out of your experience. Please help us in creating a safe and memorable environment for your group.

Please note that all tickets are non-refundable and distributed on a first-come, first-serve basis.

Arrive Early

- For the Anthem Buddies it is important that all participants arrive 1 hour before game time
- Arena doors open 1 hour prior to the game time for all ticketed guests.
- Please be advised that the anthem buddies program takes place during the singing of the National Anthem.
- To ensure that you see your child in the Anthem Buddies we advise that all guests are in the specified seats on your game ticket at least 20 minutes before tip-off.

We advise ALL guests to get to the arena early and go directly to their seats.

PLEASE NOTE - All parents and guests must watch the Anthem Buddies program from their seats

Anthem Buddies Information

- Participants: Please go directly to the Anthem Buddies drop off and pick up location at Section 122
- When you arrive at section 122 a member of the Group Sales team will meet the participant, and escort only the participant to the event level.
- A maximum of 20 participants between the ages of 7-14 will be allowed to participate.
- NO chaperones or parents are allowed down with the participants of the anthem buddies.
- Soft sole non-marking shoes MUST be worn on the basketball court.
- Please provide the group name you would like displayed on the jumbotron to your Sales Representatives business days prior to the game.
- All participants must fill out a waiver form prior to the game to ensure safety.
- Please bring the Anthem Buddies waiver with you the day of the game.

Important

- Please note: All guests entering the building must have a ticket to that nights Miami HEAT game. This includes all participants and their families, group leaders, etc.
- Non-professional still cameras are allowed during the HEAT game, however video cameras are not allowed.
- No bags, backpacks, duffle bags, etc. are allowed into the building. Purses are acceptable.
- Only Anthem Buddies participants are allowed on the event level on the day of the event.
- No Parents or Chaperones will be allowed to escort children down to the court.
- After the event, all participants will be escorted back to the Anthem Buddies drop off and pick up location located at Section 122.
- If you need additional tickets on the day of the event, please go to the Ticket Office located at Gate 3. The group discount will not be available, but every effort will be made to make tickets available.

To help us better serve you, please notify us at 786.777.3865 of the following in advance:

- Are you bringing buses? If yes, how many?
- Do you need additional tickets?
- Does your group have any special needs of ADA requirements we should be aware of in advance?

If you need further assistance, please do not hesitate to call your Group Sales Representative or the Group Sales Hotline at 786-777-3865